HASSO
RENT A CAR

ANNEX I

1.- DESCRIPTION OF CLEANING LEVELS

CLEANING LEVELS	WASHING TIME	COST
CLEANING LEVEL 1: **GENERAL**	Less than 15 minutes	Brave rate: included
		Cool rate: included
		Extreme rate: 15 €
CLEANING LEVEL 2: **SPECIAL**	Between 15 and 30 minutes	50 €
CLEANING LEVEL 3: **SEVERE**	More than 30 minutes	150 €
CLEANING LEVEL 4: **EXTREME**	Vehicle out of service	300 €

1.1. CLEANING LEVEL 1: GENERAL

It refers to the usual cleaning that any car needs after having been used by a client and the one that is included in the rental rate.

Cleaning level 1 is considered to be one that involves a review and tuning of the vehicle that does not exceed 15 minutes in duration. Interior vacuuming, inspection and polishing of the interior dashboard and exterior cleaning of the vehicle. Any cleaning that exceeds these points will be considered a higher level of cleaning and will entail an added cost for the client.

A vehicle is considered to need general cleaning when it is not excessively dirty and its washing time is less than 15 minutes.

1.2. CLEANING LEVEL 2: SPECIAL

This type of cleaning is required by vehicles with excessive dirt that need a washing time between 15 and 30 minutes but do not require the use of special cleaning equipment.

A vehicle is considered to need cleaning level 2 when:

a) It is necessary to remove many objects and / or waste from inside the vehicle such as cans, plastic bottles, papers, plastic bags, etc.

b) A lot of superficial dirt without becoming encrusted.

Hasso will be entitled to charge € 50 for vehicles that require special cleaning (level 2).

1.3. CLEANING LEVEL 3: SEVERE

A vehicle is considered to need cleaning level 3 when it requires a qualified cleaning within level 2 but also has sand inside that entails a vacuuming time of more than 30 minutes.

Hasso may charge an amount of € 150 to cover the cleaning costs of vehicles classified as serious (level 3).

1.4. CLEANING LEVEL 4: EXTREME

Vehicles that require a washing time of more than 30 min and require the use of special cleaning equipment are classified as extreme (level 4).

A vehicle is considered to need cleaning level 4 when there is:

a) Dirt embedded in carpets, upholstery and seating of the vehicle that can be caused by salt, sand, creams etc.

b) Animal hair on the upholstery.

c) Remains of liquids such as soft drinks, oils, etc.

d) Stains and unpleasant odor caused by vomit.

e) Embedded concrete and traces of mud both inside and outside the bodywork and underbody.

f) Odors inside such as those caused by vomiting, tobacco, transporting animals, food, urine, etc.

Hasso may charge an amount of up to € 300 to vehicles classified as level 4 to cover the costs of treatment, special cleaning and stoppage of the vehicle.

2. DESCRIPTION OF DAMAGE LEVELS

2.1. LEVEL 1:

A vehicle is considered to suffer damage level 1 when:

a) It has slight damages, such as small scratches and dents not exceeding 5 cm in diameter or length.

b) Suffer paint chips on the front and rear bumpers, as well as damage to the license plate.

c) There is repairable damage to any of the parts of the vehicle, whether inside or outside, as long as it does not affect its use and driving.

2.2. LEVEL 2:

A vehicle is considered to suffer damage level 2 when:

a) It has considerable dents and scratches (greater than 5cm -15cm) that do not affect the use of elements and the driving of the vehicle, but do affect the image of the vehicle, being its repair essential.

b) Numerous level 1 damages that require image repair.

2.3. LEVEL 3:

A vehicle will be considered to suffer damage level 3 when:

a) The damage or breakdown caused affects the structure of the vehicle and prevents its proper functioning.

b) Need replacing any parts affecting its handling and aesthetics, which has been caused by a blow.

c) Any breakdown that poses a danger to its use.

d) Damage to vehicle sensors caused by a hit.

COST PER VEHICLE GROUPS (Labor costs included)				
DAMAGES	**GROUPS**			
	A	**B**	**C - D**	**O - P - L**
ANTENNA	28,00 €	30,00 €	32,00 €	42,00 €
LUGGAGE COVER	198,00 €	217,00 €	302,00 €	425,00 €
EMERGENCY KIT	38,00 €	38,00 €	38,00 €	38,00 €
PUNCTURE KIT	96,00 €	96,00 €	96,00 €	96,00 €
WINDSCREEN WIPER	50,00 €	55,00 €	62,00 €	81,00 €
RADIATOR	As per budget			

HASSO
RENT A CAR

ENGINE	As per budget (>12.000,00 €)			
PUNCTURE	50,00 €	50,00 €	50,00 €	50,00 €
TYRE (price per unit)	198,00 €	225,00 €	275,00 €	358,00 €
SPARE TYRE	225,00 €	250,00 €	250,00 €	325,00 €
WHEEL RIM DAMAGE (price per unit)	140,00 €	165,00 €	165,00 €	215,00 €
WINDSHIELD	As per budget			
REAR WINDOW	300,00 €	405,00 €	470,00 €	611,00 €
WINDOW (price per unit)	As per budget			
UNDERCARRIAGE	800,00 €	800,00 €	800,00 €	1.040,00 €
LOCK (price per unit)	240,00 €	240,00 €	260,00 €	338,00 €
KEY	250,00 €	315,00 €	400,00 €	>500,00 €
HUPCAP (price per unit)	32,00 €	40,00 €	40,00 €	52,00 €
CLUTCH	As per budget (>1.500,00 €)			
OIL SUMP	As per budget (>1.700,00 €)			
SUMP GUARD	380,00 €	380,00 €	525,00 €	721,00 €
MIRROR CASING	50,00 €	62,00 €	62,00 €	81,00 €
EXTERNAL REARVIEW MIRROR	198,00 €	285,00 €	525,00 €	1.150,00 €
INTERNAL REARVIEW MIRROR	395,00 €	395,00 €	395,00 €	721,00 €
SUNSHADES	110,00 €	130,00 €	130,00 €	169,00 €
FRONT SEATS	1.700,00 €	2.000,00 €	2.050,00 €	2.665,00 €
BACK SEATS	1.100,00 €	1.700,00 €	1.900,00 €	2.470,00 €
FRONT BUMPER	As per budget			
BONNET	As per budget			
FRONT WING	215,00 €	215,00 €	320,00 €	As per budget
FRONT DOOR	As per budget			
REAR WING	As per budget			
REAR DOOR	As per budget			
UNDER DOOR PANEL	As per budget			
BOOT DOOR	As per budget			
REAR BUMPER	As per budget			
ROOF	As per budget			
ANAGRAMS/ VINYLS	80,00 €	80,00 €	115,00 €	175,00 €
HEADLIGHT	As per budget			
FOG LIGHT	As per budget			
INDICATOR	100,00 €	110,00 €	110,00 €	143,00 €
SEAT BELT	400,00 €	400,00 €	400,00 €	520,00 €

HASSO
RENT A CAR

AIRBAG	As per budget			
DISPLAY	As per budget			
LICENCE PLATE	20,00 €	20,00 €	20,00 €	26,00 €
FRONT SEAT COVERS	As per budget			
BACK SEAT COVERS	As per budget			
CLEANING FUEL TANK	As per budget			
SPECIAL CLEANING	50,00 €	50,00 €	50,00 €	50,00 €
SEVERE CLEANING	150,00 €	150,00 €	150,00 €	150,00 €
EXTREME CLEANING	300,00 €	300,00 €	300,00 €	300,00 €
TAXI	according to mileage	according to mileage	according to mileage	according to mileage
TOWING SERVICE	according to mileage	according to mileage	according to mileage	according to mileage

Prices only applicable to damage level 1. For level 2 and 3, an increase of 70% and 150% will be applied respectively. Similarly, if the client rents a convertible vehicle, an express evaluation of the hood will be carried out after the return of the same. In addition, for the rentals of electric or hybrid vehicles, there will be a charge in case of loss or breakage of any of the recharging cables: for slow recharge cable € 160 and for semi-fast recharge cable € 400.

Finally, it is recalled that all those automatic vehicles that are returned with damage related to the gearbox of the same, may imply an extra cost for the customer of up to € 1500 more than those of a manual vehicle, in concept of “damage to the gearbox”.